

COMPILED SURVEY RESULTS

OUTCOMES: SATISFACTION-CONSUMER SATISFACTION WESTERN UPPER PENINSULA SUBSTANCE ABUSE SERVICES COORDINATING AGENCY, INCORPORATED

TIME PERIOD

01/01/2009-03/31/2009

The definition report: The percentage of persons 18 and over with a substance abuse or dependency diagnosis who received substance abuse treatment services who report satisfaction with services. The percentage of persons under age 18 and/or their families who report satisfaction with services.

POPULATION	#SURVEYED	#RESPONDED TO SURVEY	%SATISFIED OF RESPONDERS
Persons Aged \geq 18	167	126	100%
Persons Aged $<$ 18	8	5	80%

“Served” means received treatment services from the funded network of programs.

Included are those persons who reside in the Coordinating Agency (CA) region who were served (i.e. had services paid for by the CA). This does not include those served in the CA region who reside outside the CA region (and whose services were paid for by another CA).